

Re: #3400: HVAC not working at all

Subject: Re: #3400: HVAC not working at all

From: Katie Kiefer <katie@southpark.la>

Date: 09/12/2016 08:45 AM

To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>

CC: Robin Bieker <robin@biekerco.com>, Bob Buente <bbuente@1010dev.org>, Jessica Lall <jessica@southpark.la>

Julie – feels like the AC is not running again? Are the power outages occurring due to the construction?

Katie Kiefer

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1120

24/7: 866 560 9346

From: SPBID <katie@southpark.la>

Date: Tuesday, September 6, 2016 at 8:59 AM

To: Jessica Lall <jessica@southpark.la>, "julieanna@pspinvest.com" <julieanna@pspinvest.com>

Cc: Robin Bieker <robin@biekerco.com>, Bob Buente <bbuente@1010dev.org>

Subject: Re: #3400: HVAC not working at all

Julie – is the air out again? FYI – we currently have a meeting in our conference room. Please advise.

Katie Kiefer

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1120

Re: #3400: HVAC not working at all

24/7: 866 560 9346

From: Jessica Lall <jessica@southpark.la>
Date: Monday, August 29, 2016 at 3:43 PM
To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>, SPBID <katie@southpark.la>
Cc: Robin Bieker <robin@biekerco.com>, Bob Buente <bbuente@1010dev.org>
Subject: Re: #3400: HVAC not working at all

Thanks, Julie.

This is becoming a big inconvenience for us as the last several times we've had large mtgs the AC is not working. Robin and Bob were going to speak with George about it – but hopefully there is something being done to help remedy the situation.

Jessica Lall

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1112

c. 213 820 0837

24/7: 866 560 9346

From: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Reply-To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Date: Monday, August 29, 2016 at 3:26 PM
To: Jessica Lall <jessica@southpark.la>, Katie Kiefer <katie@southpark.la>
Cc: Robin Bieker <robin@biekerco.com>, Bob Buente <bbuente@1010dev.org>
Subject: Re: #3400: HVAC not working at all

Hi Jessica,

We will do our best to notify you when the AC goes out, but due to the unpredictability of the power outages that usually cause the malfunction, we unfortunately have just as much notice as our tenants. Thanks!

Re: #3400: HVAC not working at all

Julie Anna Mora

PSP Investment Group

1100 S. Flower St., Suite 3200

Los Angeles, CA 90015

213-749-6636 Phone

213-749-7700 Fax

Email: julieanna@pspinvest.com

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From: Jessica Lall <jessica@southpark.la>
To: Katie Kiefer <katie@southpark.la>; "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Cc: Robin Bieker <robin@biekerco.com>; Bob Buente <bbuente@1010dev.org>
Sent: Monday, August 29, 2016 10:30 AM
Subject: Re: #3400: HVAC not working at all

Julie –

It would be great to be notified when the air is down so we can make the appropriate accommodations and decisions. How do we go about ensuring this?

Re: #3400: HVAC not working at all

Thanks,

Jessica Lall

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1112

c. 213 820 0837

24/7: 866 560 9346

From: Katie Kiefer <katie@southpark.la>
Date: Monday, August 29, 2016 at 9:39 AM
To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Cc: Jessica Lall <jessica@southpark.la>
Subject: Re: #3400: HVAC not working at all

Noted. Posing the question again, when the air is down or other building issues occur that impact tenants will we be notified to what's going on?

Katie Kiefer

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1120

24/7: 866 560 9346

From: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Reply-To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>

Re: #3400: HVAC not working at all

Date: Monday, August 29, 2016 at 9:36 AM
To: SPBID <katie@southpark.la>
Subject: Re: #3400: HVAC not working at all

Yes. The AC company is here to work on it.

From: Katie Kiefer <katie@southpark.la>
To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Cc: Jessica Lall <jessica@southpark.la>
Sent: Monday, August 29, 2016 8:36 AM
Subject: Re: #3400: HVAC not working at all

Julie – is the air out again on the 3rd floor?

Katie Kiefer

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1120

24/7: 866 560 9346

From: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Reply-To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Date: Monday, August 22, 2016 at 9:59 AM
To: SPBID <katie@southpark.la>
Subject: Re: #3400: HVAC not working at all

The technicians are here working on this issue.

From: Katie Kiefer <katie@southpark.la>
To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Cc: Jessica Lall <jessica@southpark.la>
Sent: Monday, August 22, 2016 9:40 AM

Re: #3400: HVAC not working at all

Subject: #3400: HVAC not working at all

Julie – was there another issue with the HVAC over the weekend? None of our AC is working in our offices.

Do tenants typically get notified when building issues occur?

Please advise. We have a very important meeting onsite, which can draw as many as 30+ people, on Thursday and would hope this could be resolved before then.

THX.

Katie Kiefer

Operations Manager

South Park Business Improvement District

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

katie@southpark.la <<mailto:katie@southpark.la>> | o. 213 663 1120

Check out our new website: www.southpark.la <<http://www.southpark.la/>>

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24/7 DISPATCH: 866-560-9346

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Re: #3400: HVAC not working at all



—Attachments:—

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